

QUALITY MANAGEMENT POLICY COMMITMENT TO ANTI-BRIBERY AND INFORMATION SECURITY MANAGEMENT

This policy represents establishment of an integrated management system according to all demands of the quality management system (ISO 9001:2015), information security management (ISO/IEC 27001:2013) and requirements for prevention of bribery (ISO 37001:2016).

Furthermore, it confirms commitment of management of the PI Federal News Agency (hereinafter: Agency) to secure implementation of security level which refers to confidentiality, integrity and access of all information resources of the Agency, regardless of potential threats they are exposed to. Established integrated management system defines, implements, monitors, verifies, maintains and improves processes and control related to the integrated system, and it is based on risk management and business principles. Agency secures confidentiality, integrity and access of information that is created and used within the defined range of system to enable protection of information from internal, external, accidental or intentional threats and secure ongoing business activities with implementation of principles.

“ZERO TOLERANCE TO BRIBERY“

This policy is implemented in the overall business activities of the Agency and all employees, associates and correspondents are obliged to follow the Policy and the Code of Ethics. By adopting this policy, management of the Agency clearly demonstrates its commitment to current and future ongoing improvement and development of the management system, to follow all relevant law regulations and justified demands of the stakeholders and secure all necessary resources for successful business activities. General goals of our business are based on:

- Encouraging principle of leadership, work quality, top quality services, fair relations towards stakeholders, reliability and speed, which are the key values that help us realize our vision, alongside ongoing improvement of business activities.
- Implementing all solutions which completely support demands and needs of the Agency,
- Striving towards constant improvement and development, education and promotion of quality.

In accordance with journalism ethics and top professionalism all employees at the Agency give their contribution to achieving the presented goals. Quality goals are elaborated by management levels and therefore management and workers fully implement this Policy in a systematic way.

This policy is re-examined by the management during each change in the management system and at least once per year. This Policy is publicly presented.

Sarajevo, January 2020

Deputy General Manager



Rev 01/A



General Manager

